27 January 2026

BSC/REC Data Mismatches

Update on action:
RECPAB_25_0826_06

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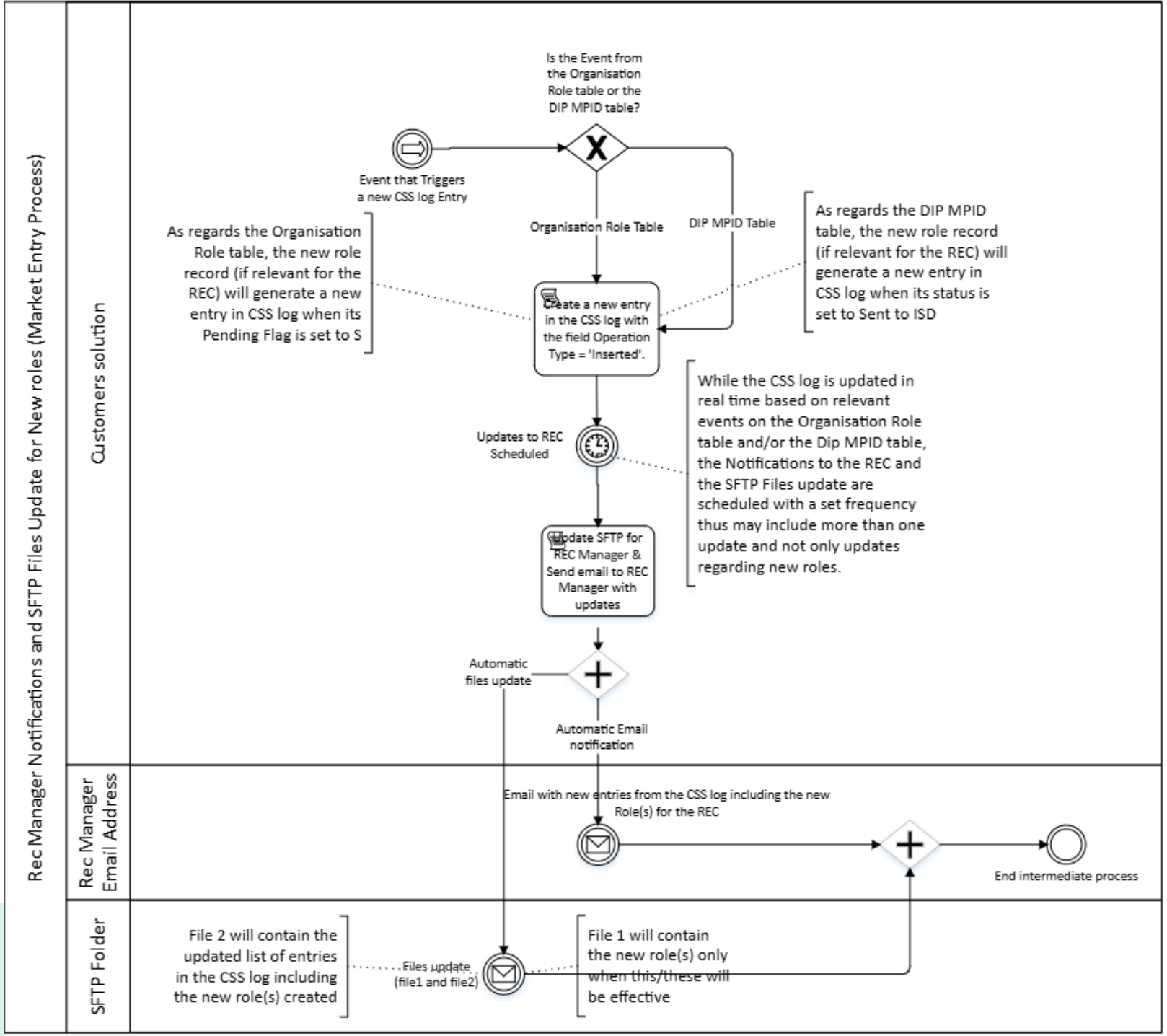
Action Summary and Updates

RECPAB_25_0826_06	The BSC Representative to provide an update to the PAB in September on the MDD update issues impacting switching as detailed in RECPAB_25_0826_07.	Simon Waltho, BSC Representative	30 September 2025, deferred to 16 December 2025. A further update will be provided in January 2026	Karen Lavelle, Head of Participant Management at Elexon identified as Senior Responsible Owner who has confirmed her team are investigating the matter and will confirm which REC PAB they can attend with an update. REC Technical Service (RTS) has shared a list of discrepancies with Karen's team and shared a summary, of their discussion with Elexon, on 10/12/2025.

- The Elexon Customer On/Offboarding team had a meeting with REC in December to discuss a list of parties provided by REC with mismatching data between what was held on REC systems vs what Elexon held in Kinnect Customer Solution and MDD/ISD systems

- Updates from meeting:
  - Provided the RCA for the discrepancies and discussed ways forward to resolve these
  - Joint knowledge sharing on BSC and REC processes and how data is loaded and processed between our systems
  - Identified areas for process improvements and improved transparency on updates to data

CSS Update Process Overview



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Data Discrepancies and Root Cause Analysis

Root Cause	MPID	Role	CSS_CompanyName	MDD_CompanyName	Company House Details	CSS_PermFrom Date	CSS_PermTo Date	MDD_PermFrom Date
Before ISD, LDSOs were previously entered into MDD before going live in their role/being entered into Customer Solution. Thus leading to a mismatch between EFD in customer solution and MDD.	AURO	R	Aurora Utilities Limited	Aurora Utilities Limited	AURORA UTILITIES LIMITED	17/01/2025	NULL	21/08/2024
Company details match across Customer solution, MDD and Companies House.	DRNC	X	Conrad Energy	Conrad Energy (Trading) Limited	CONRAD ENERGY (TRADING) LIMITED	17/04/2024	NULL	17/04/2024
Customer had not updated the company name for role M in MDD.	FUSI	M	FUSE METER OPERATIONS LIMITED	Fuse Tetris Limited	FUSE METER OPERATIONS LIMITED	22/11/2023	NULL	22/11/2023
Before ISD, LDSOs were previously entered into MDD before going live in their role/being entered into Customer Solution. Thus leading to a mismatch between EFD in customer solution and MDD.	EONN	R	E.ON UK NETWORK ASSETS LIMITED	E.ON UK Network Assets Limited	E.ON UK NETWORK ASSETS LIMITED	11/07/2025	NULL	22/01/2025
Company name ends in Ltd on Customer solution and Limited in MDD.	OBEL	X	HOME ENERGY TRADING LTD	Home Energy Trading Limited	HOME ENERGY TRADING LTD	19/03/2025	NULL	19/03/2025
Company name ends in Limited on Customer solution and Ltd in MDD.	PTPT	X	BRITISH GAS TRADING LIMITED	British Gas Trading Ltd	BRITISH GAS TRADING LIMITED	09/12/2021	22/12/2025	21/07/2021
Limited previously missing from company name in MDD.	SCEL	X	SQUEAKY CLEAN ENERGY LIMITED	Squeaky Clean Energy	SQUEAKY CLEAN ENERGY LIMITED	20/11/2024	NULL	20/11/2024
REC have a different Effective From Date. Customer Solution EFD matches MDD.	TEGP	X	TotalEnergies Gas & Power Limited	TotalEnergies Gas & Power Limited	NULL	25/09/2025	NULL	19/03/2025
Company name ends in Ltd on Customer solution and Limited in MDD.	UWBE	X	ELECTRICITY PLUS SUPPLY LTD	Electricity Plus Supply Limited	ELECTRICITY PLUS SUPPLY LIMITED	19/03/2025	NULL	19/03/2025
Company name ends in Ltd on Customer solution and Limited in MDD.	UWDS	X	ELECTRICITY PLUS SUPPLY LTD	Electricity Plus Supply Limited	ELECTRICITY PLUS SUPPLY LIMITED	19/03/2025	NULL	19/03/2025
Company name ends in Limited on Customer solution and Ltd in MDD.	AGRN	3	AGR NETWORKS LIMITED	AGR Networks Ltd	AGR NETWORKS LIMITED	18/06/2025	NULL	18/06/2025
Company name ends in Limited on Customer solution and Ltd in MDD.	AGRN	P	AGR NETWORKS LIMITED	AGR Networks Ltd	AGR NETWORKS LIMITED	18/06/2025	NULL	18/06/2025

- Summary of RCA:
  - ISD Data cleanse activities led to 2 Distributors having misaligned EFDs due to legacy MDD process of introducing MPIDs early for testing
  - Company names: ‘Ltd’ vs ‘Limited’
  - Some parties had updated company names but not sent in relevant forms for BSC system updates
  - Some entries were correct on our systems - REC to investigate on their end

Next Steps to Resolve Mismatches

Root Cause	Resolution	MPID	Role	CSS_CompanyName
Before ISD, LDSOs were previously entered into MDD before going live in their role/being entered into Customer Solution. Thus leading to a mismatch between EFD in customer solution and MDD.	Elexon have raised a data fix to correct the date in Customer Solution/CSS.	AURO	R	Aurora Utilities Limited
Company details match across Customer solution, MDD and Companies House.	REC technical enquires team investigating.	DRNC	X	Conrad Energy
Customer had not updated the company name for role M in MDD.	Elexon will amend the Company name in MDDv372 go-live 09/02/2026.	FUSI	M	FUSE METER OPERATIONS LIMITED
Before ISD, LDSOs were previously entered into MDD before going live in their role/being entered into Customer Solution. Thus leading to a mismatch between EFD in customer solution and MDD.	Elexon have raised a data fix to correct the date in Customer Solution/CSS.	EONN	R	E.ON UK NETWORK ASSETS LIMITED
Company name ends in Ltd on Customer solution and Limited in MDD.	Elexon and REC have agreed to leave existing records as there is low impact/risk.	OBEL	X	HOME ENERGY TRADING LTD
Company name ends in Limited on Customer solution and Ltd in MDD.	Elexon and REC have agreed to leave existing records as there is low impact/risk.	PTPT	X	BRITISH GAS TRADING LIMITED
Limited previously missing from company name in MDD.	Company name has since changed to SQE Energy Limited and matches across all Elexon databases. REC technical team investigating.	SCEL	X	SQUEAKY CLEAN ENERGY LIMITED
REC have a different Effective From Date. Customer Solution EFD matches MDD.	REC technical enquires team investigating.	TEGP	X	TotalEnergies Gas & Power Limited
Company name ends in Ltd on Customer solution and Limited in MDD.	Elexon and REC have agreed to leave existing records as there is low impact/risk.	UWBE	X	ELECTRICITY PLUS SUPPLY LTD
Company name ends in Ltd on Customer solution and Limited in MDD.	Elexon and REC have agreed to leave existing records as there is low impact/risk.	UWDS	X	ELECTRICITY PLUS SUPPLY LTD
Company name ends in Limited on Customer solution and Ltd in MDD.	Elexon and REC have agreed to leave existing records as there is low impact/risk.	AGRN	3	AGR NETWORKS LIMITED
Company name ends in Limited on Customer solution and Ltd in MDD.	Elexon and REC have agreed to leave existing records as there is low impact/risk.	AGRN	P	AGR NETWORKS LIMITED

Process Updates

- During the meeting, Elexon agreed to make the following process changes to mitigate future data mismatches, which have been captured and updated in LWIs:
  - Providing updates to REC of upcoming data changes in advance of future ISD publishes
  - Usage of Companies House during Market Entry to flag discrepancies between registered company name vs what is submitted on MDD/ISD forms by participant
  - Post ISD publish checks that all CSS updates are present and correct

- Other points to note:
  - Elexon will engage with our service provider to discuss improvements to timeliness of data updates processed by our service provider, which currently are sporadic and in advance of ISD publishes
  - ISD now includes ‘Data Mastering’ functionality which runs a comparison check between ISD and Kinnect Customer Solution data, and flags any mismatches to the team for investigation

Thank you